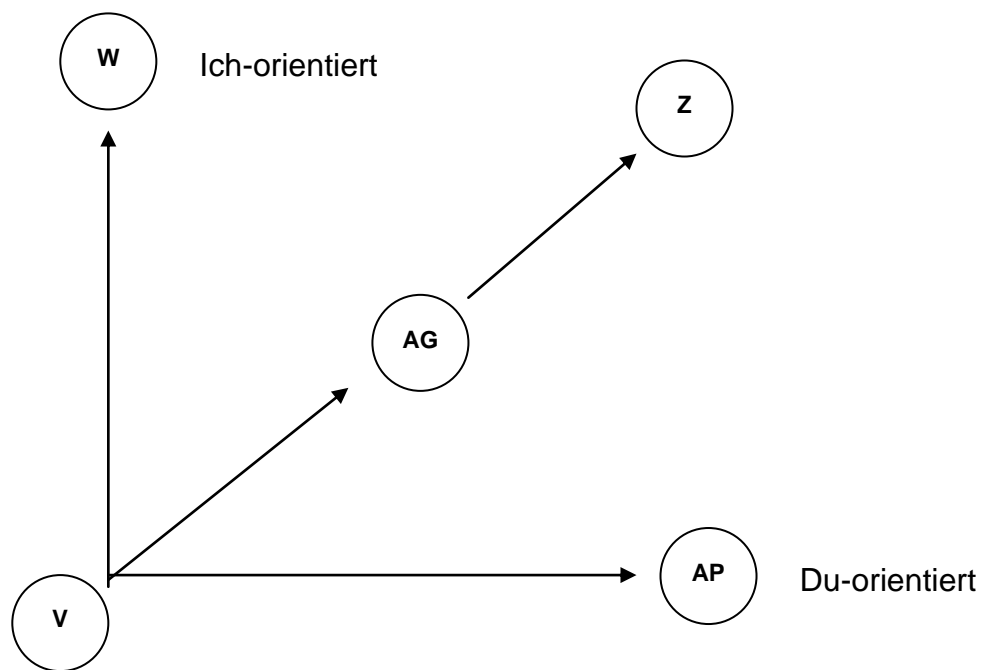


Kommunikationsstile in Konfliktsituationen



W = Wettbewerb (competition)

V = Vermeidung (avoidance)

AG = Ausgleich (sharing)

AP = Anpassung (accomodation)